

Terms and Conditions

- 1) The BBTEA shop may be hired for a minimum of 2 hours.
- 2) Evening parties may run no later than 10:30pm.
- 3) All fees must be paid in full by 48 hours before the event or the event may be subject to cancellation.
- 4) All booked parties are fully refundable up to 24 hours before the event.*
- 5) Any cancellation less than 24 hours before the event will receive a partial refund.**
- 6) All waffle orders must be completed and returned by no later than 48 hours before the event.
- 7) Optional extras (dumplings, sausages, cookies, fortune cookies and goody bags) can be added up to 48 hours before the event and must be paid in full at the time of ordering.
- 8) All allergies and intolerances must be advised no later than 48 hours before the event.
- 9) For children's parties of 10 and above, a minimum of two adults (excluding BBTEA staff) must be in attendance at all times.
- 10) BBTEA unfortunately cannot accommodate parties of children under 5 years old.
- 11) 12 attendees maximum, excluding attending adults at children's parties.
- 12) The whole party must treat the BBTEA staff and space with respect. Any party member acting inappropriately will cause the whole party to be asked to leave.
- 13) Please no excessively large sparkler candles.
- 14) Please no pets, except guide dogs.
- 15) BBTEA takes no responsibility for damaged or lost property, except in the event of staff error or involvement.

*partial refund only for parties of 10 or more

**25% as standard, unless in exceptional circumstances or at the managers discretion